



Internal Quality Control

Dr Janki Sonagra
1st Year Resident Doctor
Department of Biochemistry
GMC, Bhavnagar

Aim of Quality control



- “The aim of quality control is simply to ensure that the results generated by the laboratory are correct.”
- Quality assurance is mainly concerned that the **right test** is carried out from the **right specimen** and gives the **right result** and **right interpretation**, which must be delivered to the **right person** at the **right time**”

Factors Affecting The Quality of Results



- The educational background and training of the laboratory personnel
- The condition of the specimens
- Environment (temp & humidity) of laboratory
- The controls used in the test runs
- Reagents
- Equipment
- The transcription of results
- The reporting of results



How to choose a QC pool

- A q.c. material must be closely matches the specimens.
- Mainly three type of QC material available
 1. Commercial lyophilized pool material
 2. Commercial stabilized liquid pools
 3. Frozen patient pool specimens

Commercial lyophilized pool material



- Less turbidity
- More stability than all other type
- Smaller imprecision
- Costly than all others
- In our laboratory we use Biorad lyophilized pool material

Commercial stabilized liquid pools



❖ In Stability=

❖ Lypholized > Liquid pool > patient pool

Frozen patient pool specimens



- Patient serum is more frequently used than plasma because it does not contain any preservative or precipitating material.
- Dangerous to use
- Pre-tested for HIV, HBsAg
- Less stable
- Ethyle glycol and yeast tuted

Care taken during preparing QC



- During reconstitution, do not mix too quickly or too vigorously
 - It may interfere with the solubilization of the lyophilized material
 - Denature its protein constituents
- If frozen liquid – mix the sample six times by inversion
 - Because protein & other compounds became concentrated at bottom of vial during freezing



This are main two type of Quality control

- 1. External Quality Control(EQAS =External Quality Assessment Scheme)**
- 2. Internal Quality Control**

Internal Quality Control Specimens

IQC specimens comprises values within each clinically significant ranges

- 1. Higher value**
- 2. Normal value**
- 3. Lower value**

In our laboratory we use QC1 as Normal value and QC2 as abnormal higher value

Standard deviation [SD]



- Standard deviation may also be used to monitor on-going day-to-day performance.
- Standard deviation is a statistic that quantifies how close numerical values (i.e., QC values) are in relation to each other.
- Imprecision, is used to express how far apart numerical values are from each other.
- Standard deviation is calculated for control products from the same data used to calculate the mean. It provides the laboratory an estimate of test consistency at specific concentrations.



Coefficient of variation (CV)

- The coefficient of variation(CV) is the ratio of the standard deviation to the mean and is expressed as a percentage.

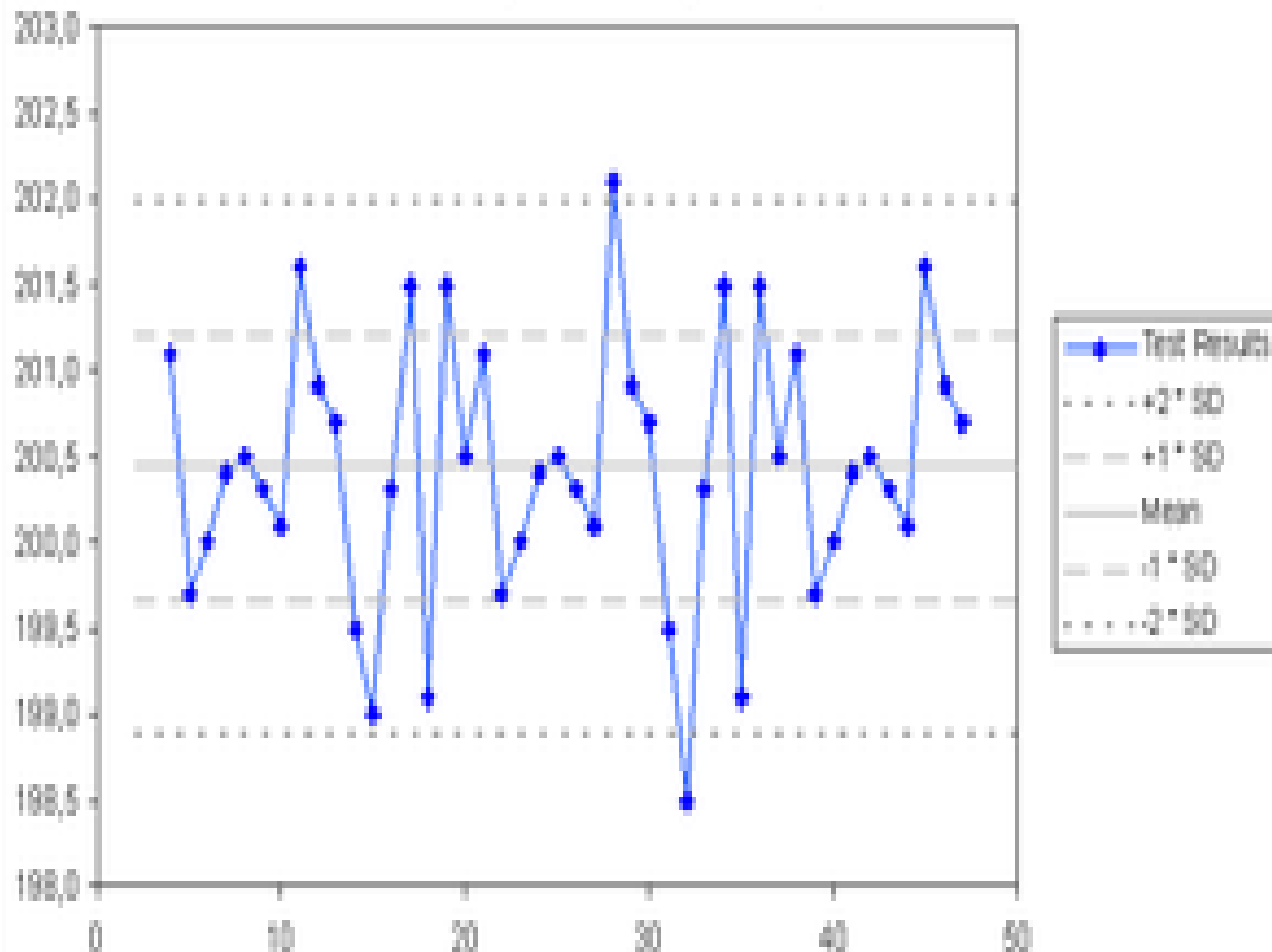
$$\text{CV} = \text{SD} / \text{Mean} * 100$$

LEVEY-JENNING CHART



- A **Levey-Jennings chart** is a graph that **Quality control** data is plotted on to give a visual indication whether a laboratory test is working well.
- On the x-axis the date and time, or more usually the number of the control run, are plotted. A mark indicate how far off the actual result from the mean (which is the expected value for the control).

Levey-Jennings Graph



Levey-Jenning Control



A Levey - Jenning Control Chart depends on the use of IQC specimens and is developed in the following manner:-

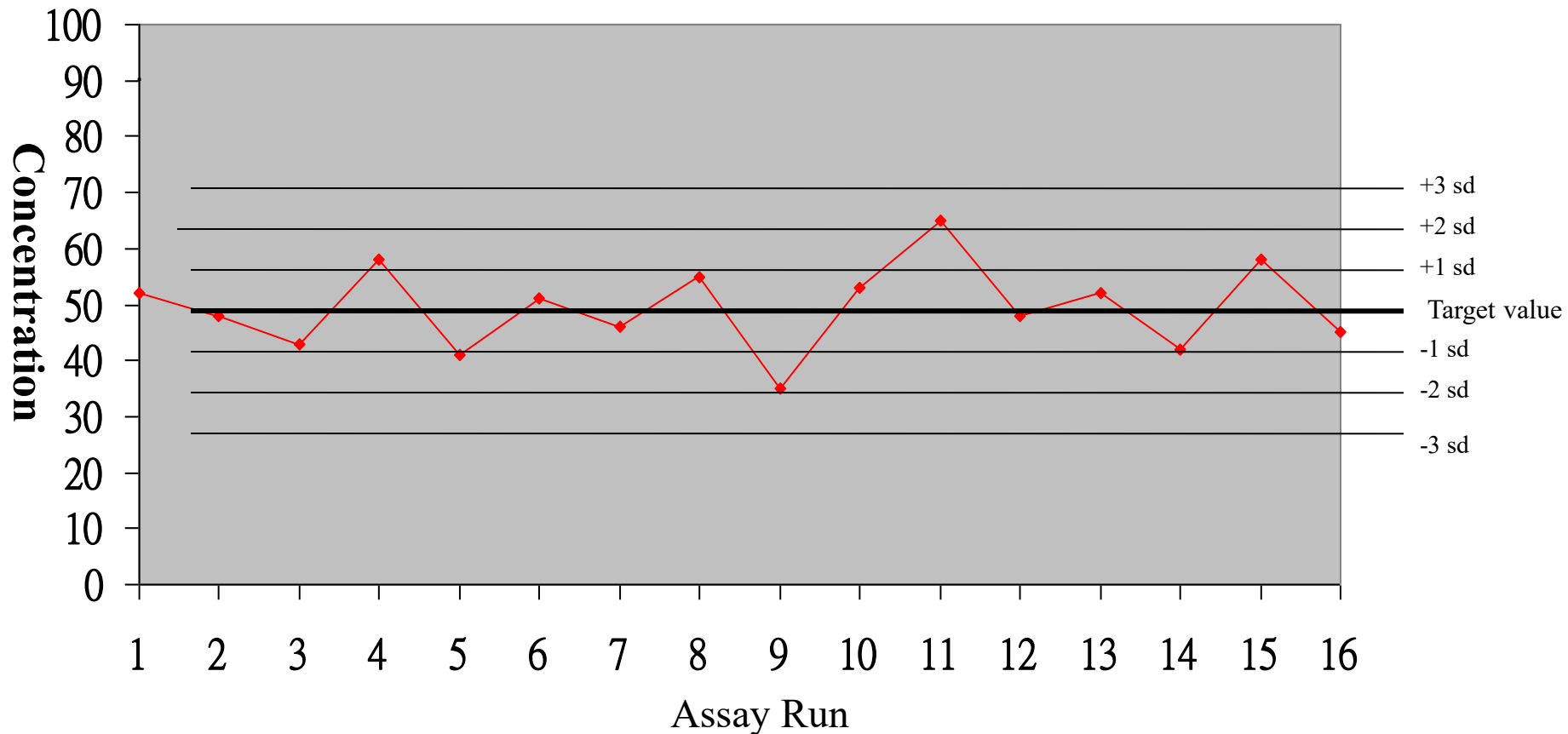
- Put up the IQC specimen for at least 20 or more assay runs and record down the value / O.D.
- Calculate the mean and standard deviations (S.D.)
- Make a plot with the assay run on the x-axis, and value / O.D. on the y axis.
- Draw the following lines across the y-axis: mean, -3 , -2 , -1 , mean, 1 , 2 , and 3 S.D.
- Plot the value / O.D. obtained for the IQC specimen for subsequent assay runs
- Major events such as changes in the batch no. of the IQC sera and instruments used should be recorded on the chart.

Westgard rules



- ✓ Can be use to detect both random and systematic errors.
- ✓ There are six commonly used Westgard rules
 - ✓ three are warning rules
 - ✓ the other three mandatory rules.

Levey-Jenning Chart

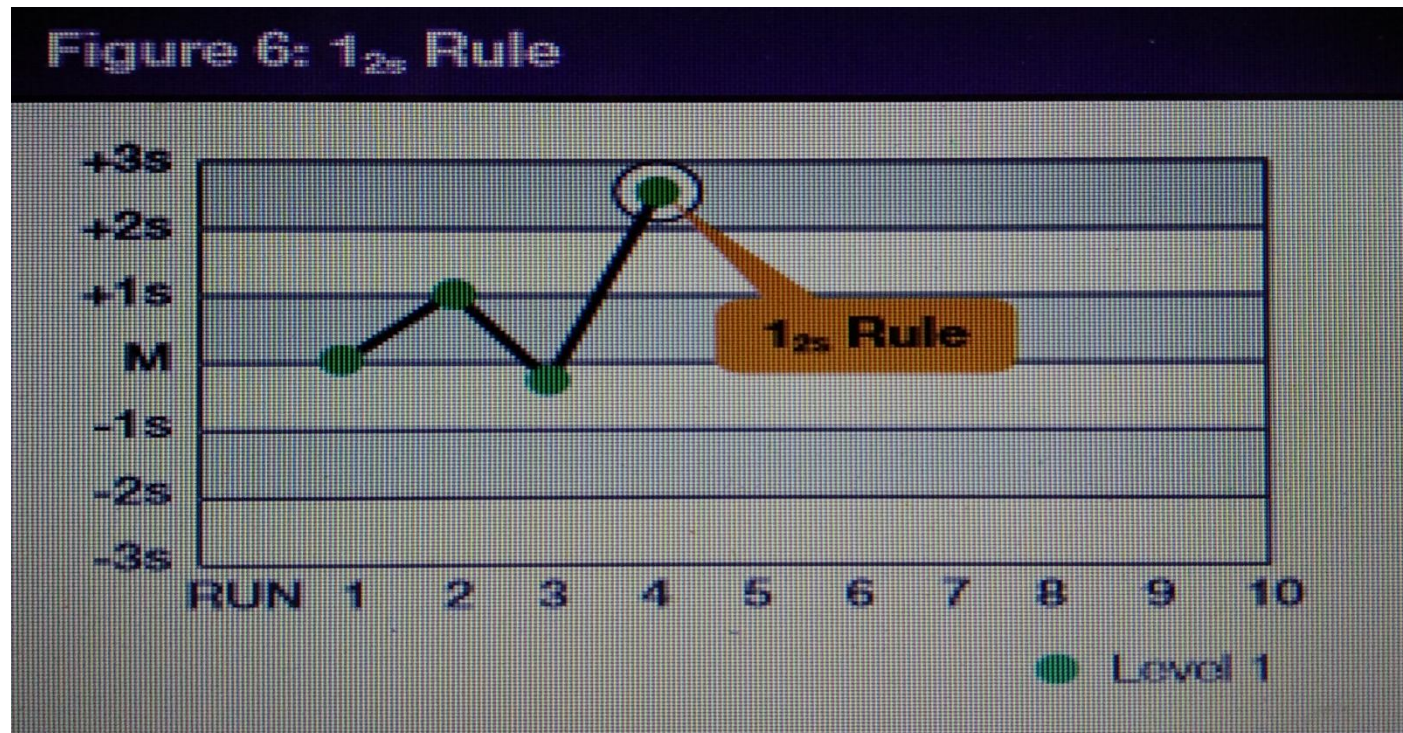


Target Value = 50 U/ml & S.D. = 10 U/ml

Warning rules

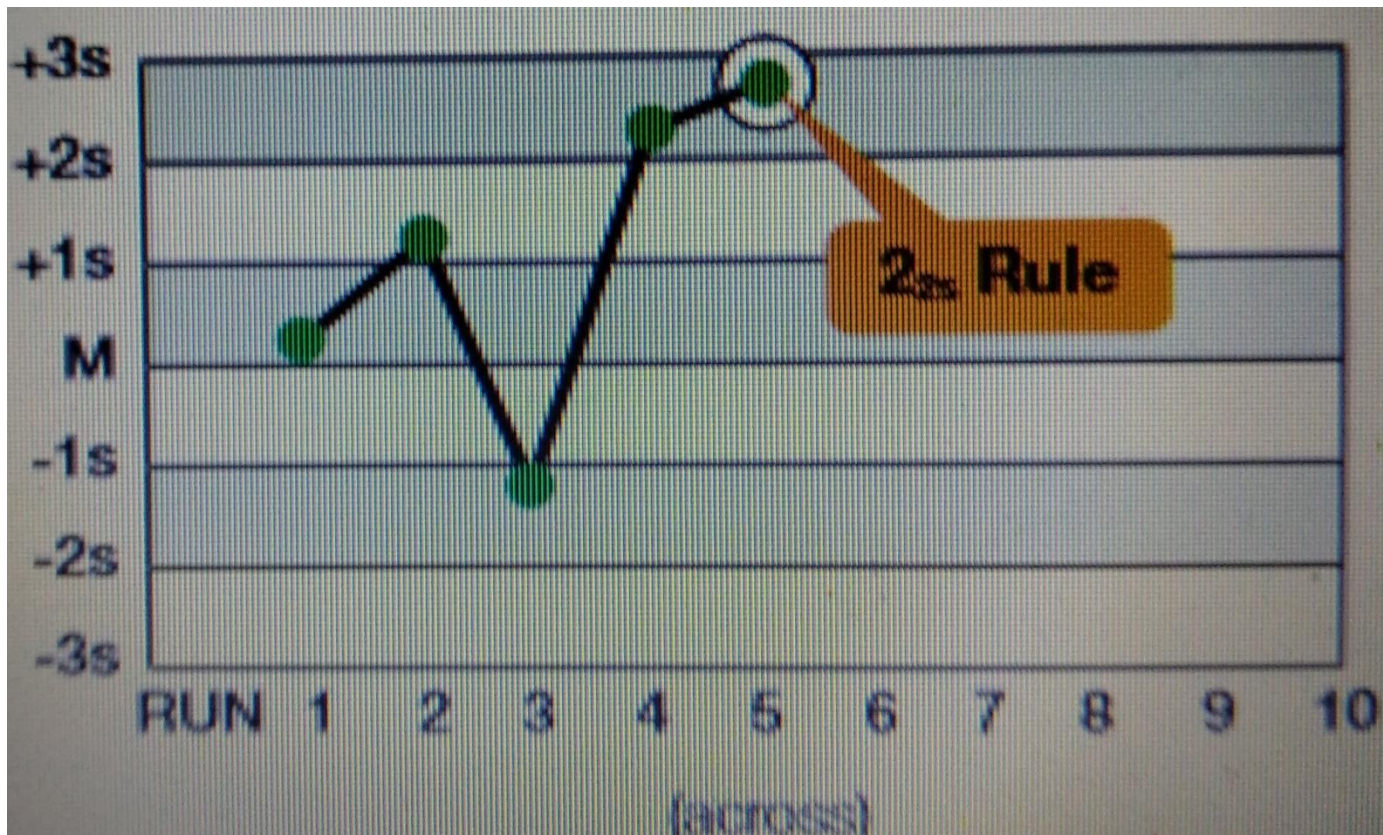


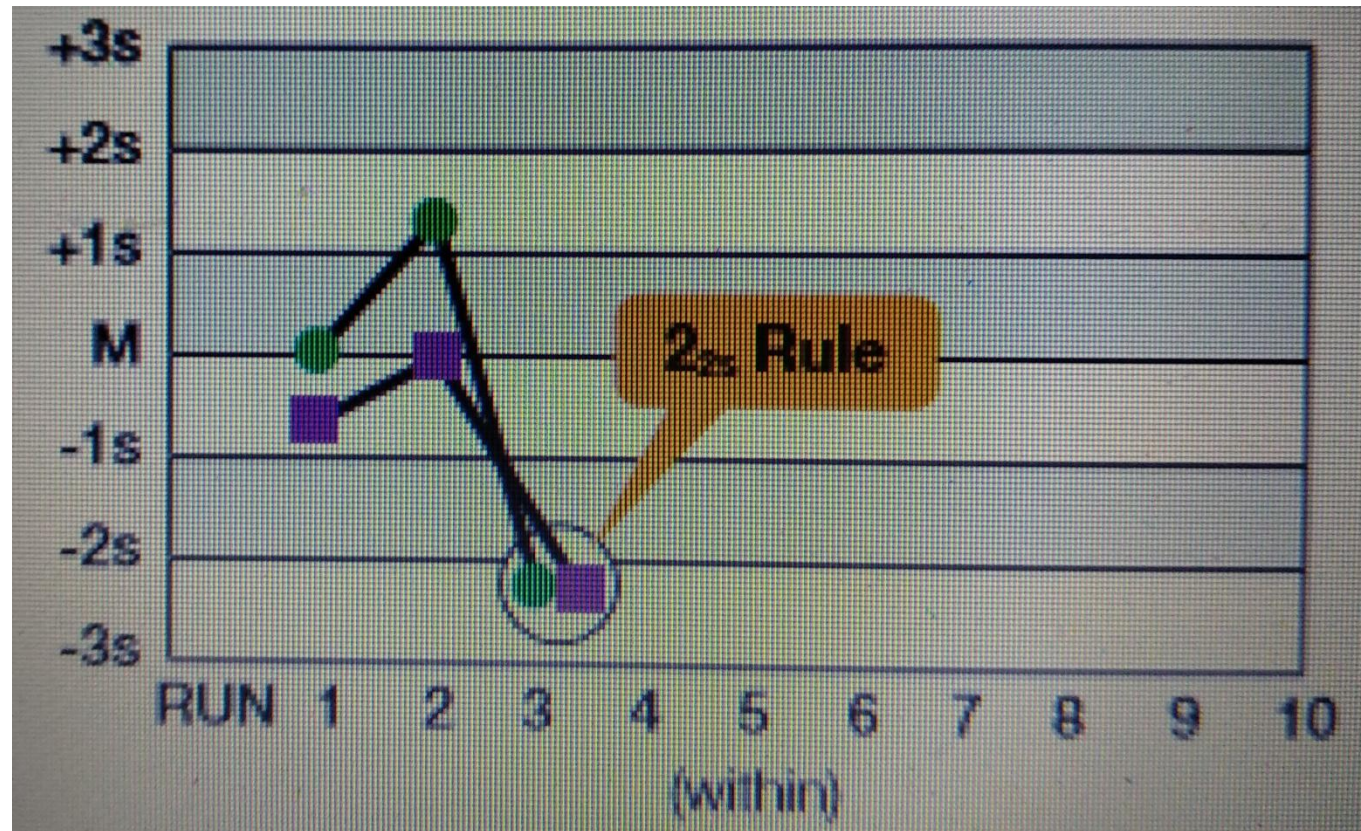
- Warning 1_{2SD} : It is violated if the IQC value exceeds the mean by $\square 2SD$. It is an event likely to occur normally in less than 5% of cases.



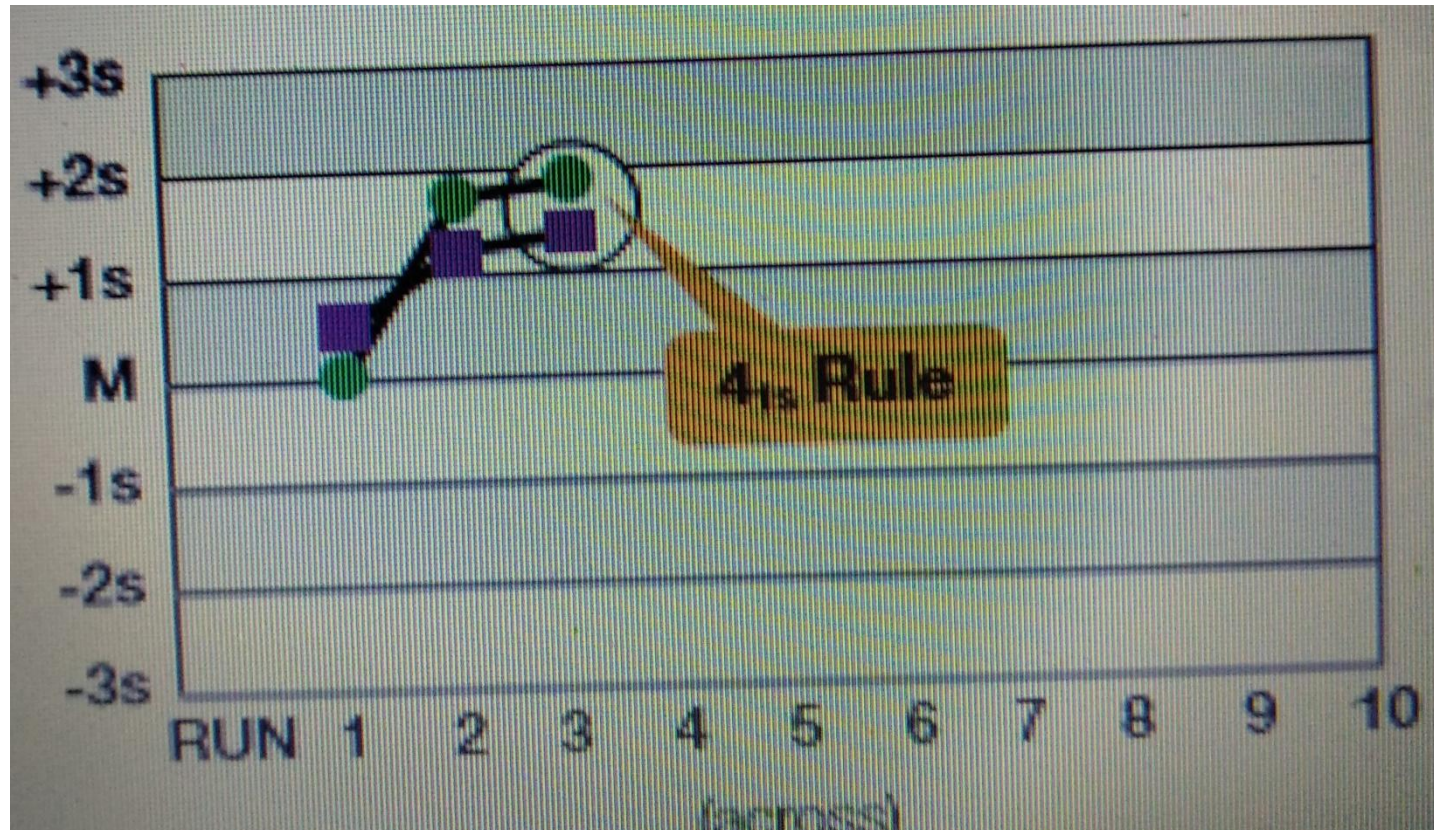


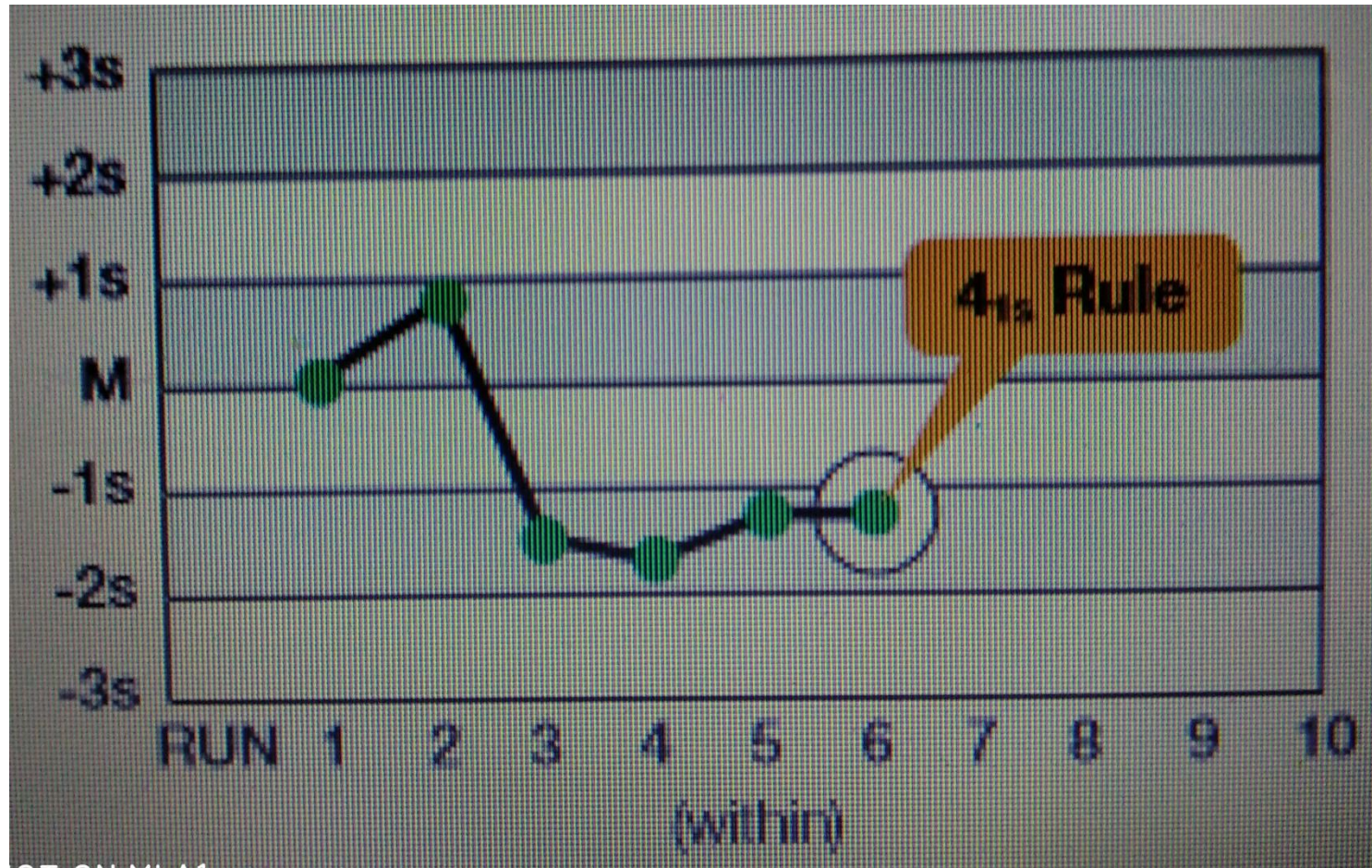
- Mandatory 2_{2SD} : It detects systematic errors and is violated when two consecutive IQC values exceed the mean on the same side of the mean by $\square 2SD$.





■ **Warning 4_{1SD}** : It is violated if four consecutive IQC values exceed the same limit (mean \pm 1SD) and this may indicate the need to perform instrument maintenance or reagent calibration.

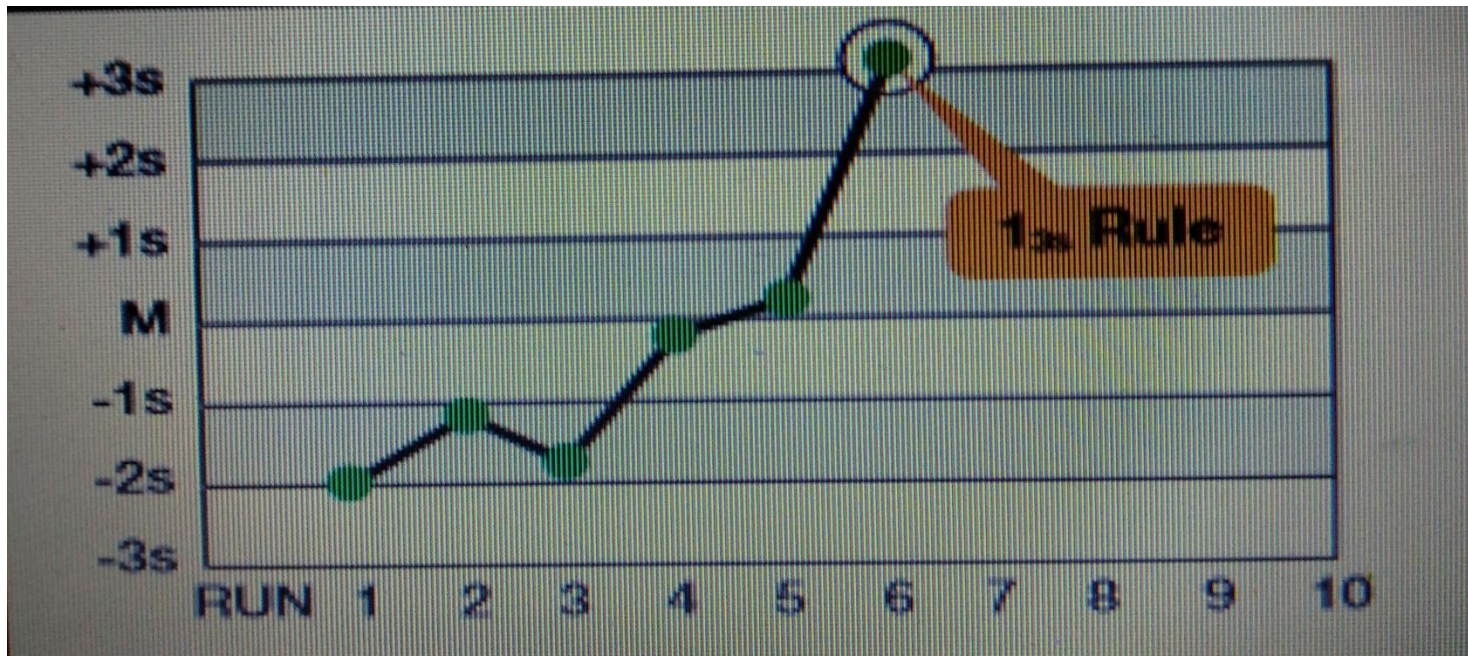




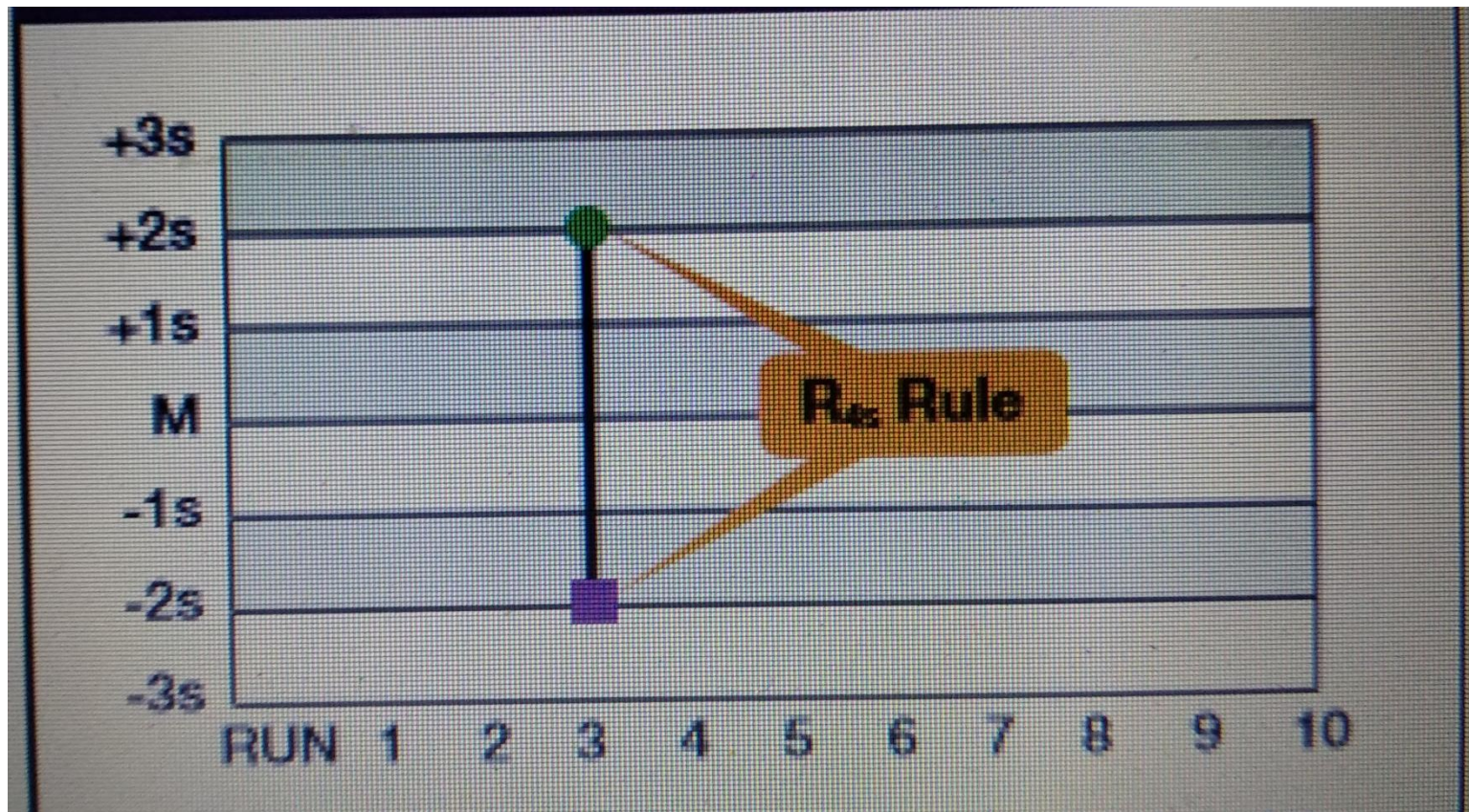
Mandatory rules



- **Mandatory 1_{3SD}** : It is violated when the IQC value exceeds the mean by $\pm 3SD$. The assay run is regarded as out of control.

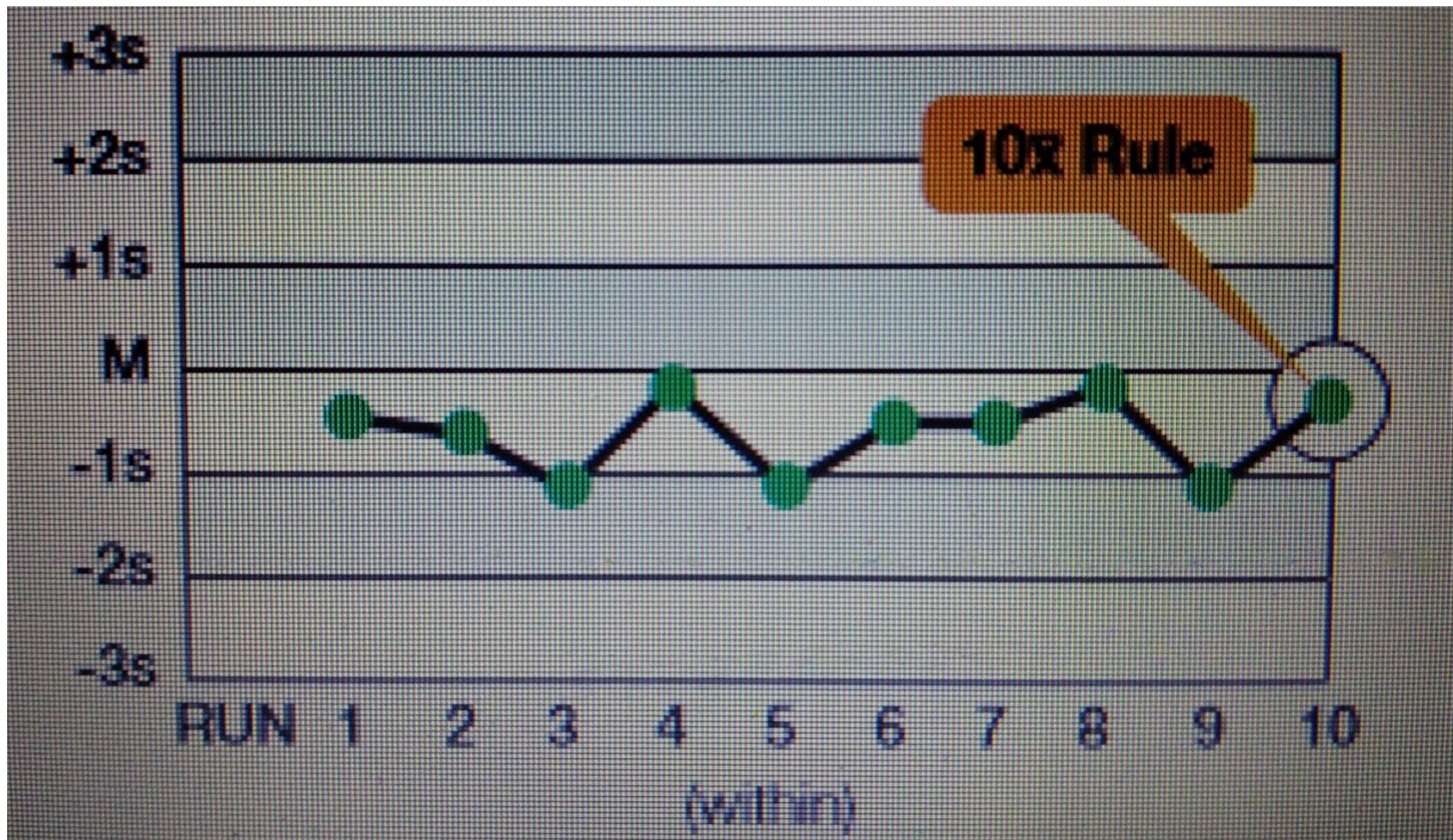


■ Mandatory R_{4SD} : It is only applied when the IQC is tested in duplicate. This rule is violated when the difference in SD between the duplicates exceeds 4SD.





- **Mandatory 10x** : This rule is violated when the last 10 consecutive IQC values are on the same side of the mean or target value.



Systemic Error Examples:



- **Changes in water TDS**
 - Increase in
 - Calcium
 - Magnesium
 - Iron
 - TIBC
- **Refrigerator Temperature is not maintain**
 - Low Value in
 - ALT , AST, Urea
- **Factor Typing Error (Increase / Decrease)**
 - Patient's results are (Increase / Decrease)

Systemic Error Examples:

- Fix side of deviation
- Detectable
- Can be corrected completely



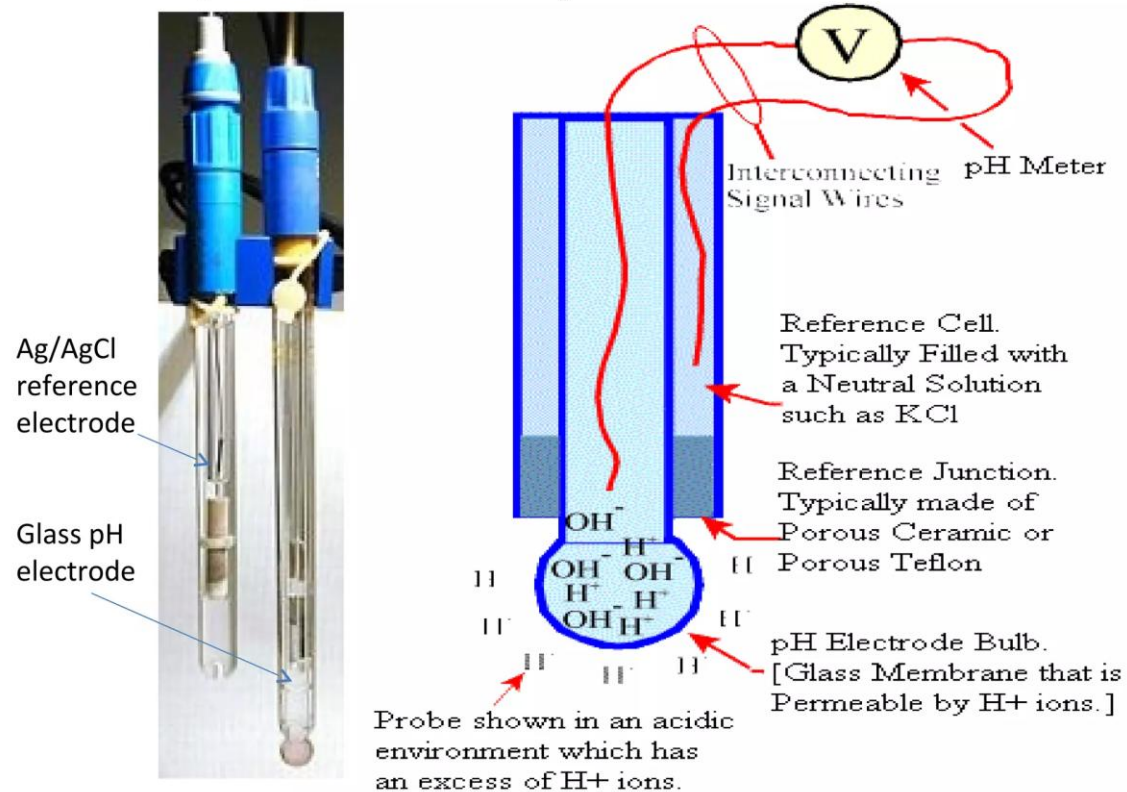
Random Error Examples:

- **Potentiometer – ISE(ion selective electrode)**
 - **Imbalance in electric supply**
 - **Inconsistent Membrane diffusion for electrolytes**





Construction of pH Glass Electrode



Random error



- Random error is any deviation away from an expected result.
- For QC results, any +VE or –VE deviation away from the calculated mean is defined as random error.
- It can be any side of deviation.
- It can not be detectable
- It can be corrected partially or nearby not completely.



Another way to QC

- Using patient data in decision making
 - Most of the patient results fall on reference interval & few results are abnormal.
 - Deviation from usual pattern of result gives warning sign to testing person.(for example Glucose result daily come 100-120) & it's totally normal, but when suddenly goes to 60-80 then it's abnormal)

Action to resolve the analytic problem



- Repeat QC pool from fresh aliquots
- Reconstitute set of QC & repeat assay from it.
 - QC can be mishandled, resulting change in analyte concentrations because of enzyme denaturation or evaporation

Serum sample

- Look for clots, reagent levels , mechanical fault.
- Check Test parameter of analyte.
- Recalibrate the instrument for “out of control” analyte, then reassay all the controls.
- Install a new bottle or new lot number for the reagents, recalibrate and reassay QC.
- Perform periodic maintenance, recalibrate and reassay QC.